



Internal rules 2024/25.

The fact of reserving and/or staying at Casería de San Jose, involves the acceptance of the measures of the present internal rules and the commitment to conform to it.

Casería de San Jose is not a place freely open to the public. We welcome you at our home. But other residents can also stay there, that is why we invite you to enjoy of places provided you with in the user-conviviality and the respect for each.

Your pet is only accepted on prior request and consent by management. Subject to basic hygiene rules, education and not aggressiveness. Reminder : Only on the floor and outside the space « swimming pool ».

Reservation of one or several rooms:

To confirm your reservation, please communicate us the number, the expiry date as well as the name of the holder of a credit card VISA or MasterCard which will serve only as protocol of reservation.

Then, a confirmation of reservation Email will be send you.

Conditions of cancellation of one or several rooms:

When the reservation is made by our on-line internet site, or by phone or by Email :

If you cancel until 1 month before the date of arrival, there is no fee.

If you cancel until 48 hours before the arrival, the cancellation fees will be 50 % of the stay.

If you cancel outside these deadlines or if you do not appear, the fees will correspond to the entire stay.

If the reservation is made via any intermediary of reservation (Booking.com, Expedia, AirBnB, etc...) : The conditions of cancellation stipulated by this intermediary are required.

Reservation « Ermita »:

Please communicate us the number, the expiry date as well as the name of the holder of a credit card VISA or MasterCard.

Then, a reservation Email will be send you.

The definitive confirmation will be done 1 month before your arrival by the payment of 50% of the stay, a remind Email will be send you.

Conditions of cancellation « Ermita »:

If you cancel between 1 month to 2 weeks before the arrival, the charges are 50 % of the stay.

If you cancel outside these deadline or if you do not appear, the charges are 100% of the stay.

**The arrivals:**

The first day, the guests are welcomed from 3 pm.

The late or the premature arrivals are object of a preliminary agreement.

According to the Spanish legislation, relative to the establishments of welcome, every person staying at Casería de San Jose has to, on arrival to present an ID card and at departure, to sign a pre-filled form.

The departures:

The last day, the departures are at 11 am latest.

In any case, the resident can extend his stay without the agreement of the owner.

Invoices are established in the name of the resident or in the name of the legal entity (+n ° of VAT) when it takes charge of the rent. An invoice is only established at the end of stay.

Breakfast:

Breakfast is served into the patio or into the dining room in winter period between 9 am and 10:30 am.

The table d'hôte:

Reservation min. 24 hours in advance for the meal 3 services at 9 pm.

Only foods and drinks proposed by Casería de San Jose can be consumed in its domain.

Rooms:

Rooms are planned for a determined number of guests, to ensure the safety regulations of the building, the resident has to accommodate no additional people without agreement of the owner.

Rooms are not allowed to do the laundry there or to take meals.

The residents can use WiFi free of charge. Streaming and illegal downloading are forbidden.

If it is of tradition that the residents tidy up bedding, personal effects and clothes, we make every day a passage of cleanliness in particular to empty trash cans and renew the linen if it turns to be necessary. The cleaning of the big stains will be chargeable to the customer.

Valuables (jewels, diverse multimedia, average devices of payment, etc.) must not be left in rooms or in vehicles in car park, Casería de San Jose disclaiming all liability in case of disappearance of these objects.

In certain cases, valuables can be confied to the owners.



The swimming pool:

The swimming pool being a family swimming pool, its use is only reserved for the owners and for the people staying at Casería de San Jose.

The swimming pool is accessible from 9 am till 9 pm. Except preliminary agreement, it is forbidden to bathe at night.

The owners remind the absence of surveillance of the swimming pool.

Every child of less than 13 years, not accompanied by a responsible adult, is not authorized to reach the space swimming pool.

The use of the swimming pool by the children is under the whole supervision and the responsibility of their parents or responsible adult.

For the children not knowing how to swim, wearing armbands is required.

The space swimming pool is a place of tranquillity and relaxation. It is forbidden to run at the edge and to dive.

The cumbersome objects such as inflatable boats are forbidden it.

For reasons of hygiene, the people with skin diseases or wounds are not authorized of access to swimming pool area.

The swimmers undertake:

To use a swimsuit reserved only for the bathing.

To take a shower before the bath and avoid bathing having used a cream or a suntan oil.

To attach their hair if they are long.

Not to bring food or drink (except water) at the swimming pool area.

To use their own bath towels (the towels of rooms are not intended for this use), however, at your request, towels can be rented on the spot.



General requirements:

The furnitures of Casería de San Jose given at your disposal are under the responsibility of the users who will have to take it care to preserve it in good condition.

According to the importance of the disaster, the resident will support the cost of the missing objects and/or the charges of the degraded parts.

All of the establishment is non-smoking. For the respect for others as well as safety regulations, it is possible to smoke outside(in terrace).

Within the framework of the child protection, the sale of alcohol is forbidden to the under age 18.

By respect to all the occupants of the Casería de San Jose, we ask you to present a decent behaviour in any occasion.

On the path of the property, the Spanish traffic rules is rigorous.

Casería de San Jose will make diligence to insure the usual services of accomodation (household, hygiene, comfort, catering, etc.) and cannot be held responsible for inconveniences caused for reasons independent from its will, such cuts of electricity, water, heating or internet.

The owner disclaims all liability in case of theft, of damage or of physical injury arisen in the property.

General ethics:

We appreciate the protection of our planet and wish to contribute to the environmental protection by minimizing the imprint of the functioning of the Casería.

That is why we matter on your collaboration for:

Be attentive to the obvious dangers of fire in this region.

When radiators are switched on, you should not open windows.

A.C. only on your presence in the room, windows and doors closed.

Avoid leaving the lights lit without necessity.

Do not let run the water pointlessly.

A shower consumes much less water than a bathtub... Think of it.

The bed linen will be change on request and the towels when they are put on the floor.

Trash cans are daily emptied and the recycling sorted by the owners.

We thank you for your understanding and for your collaboration.